**Lutheran Aged Care and Community Services Gathering**

**Saturday, 17 March 2018**

**Session Title:** Quality Assurance System

**Issue:** To progress the discussion about the proposed Quality Assurance system

**Time:** 20 minutes

**Description:** There was agreement that the Lutheran aged care and community services organisations will sign up to participate in an annual governance quality assurance system. The process would involve submission of an agreed data set to the LCA and each organisation participating in an annual peer-based conversation. It was agreed the LCA would investigate the best way to coordinate this process.

**Process to date:**

The LCA hasn’t undertaken any exploration of the possible options. It was considered appropriate to first re-engage with the participants to re-affirm there remains support for the proposed process and the preferred mechanism to manage it.

The reviewers preferred option (refer page 29 of the final report) was that the process is organised by a coordinator in the national office.

The other two main options to manage the QA function canvassed during the Dialogue Process were:

* Through a national association
* By one or more of the larger Lutheran service providers

**Outcomes sought from session:**

1. Establish whether there continues to be support for the Quality Assurance System (cf Recommendation 25 – pp29 & 30, and Appendix 6, of the Final Report).
2. Agree a process to further develop the preferred coordination mechanism (or to further assess the options if a preferred coordination mechanism doesn’t emerge from the discussion), including a funding model.