


## Clearing your cache



When you use a browser, like Chrome, Firefox, Edge and Safari, it saves some information from websites in its cache. Clearing them fixes certain problems, like loading or formatting issues on sites.

### Google Chrome



#### Computer

1. On your computer, open Chrome.
2. At the top right, click More .
3. Click **More tools** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to 'Cached images and files', check the boxes.
6. Click **Clear data**.

#### Android

1. On your Android phone or tablet, open the Chrome app .
2. At the top right, tap More .
3. Tap **History** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to 'Cached images and files', check the boxes.
6. Tap **Clear data**.

#### iPhone and iPad

1. On your iPhone or iPad, open the Chrome app .
2. At the bottom, tap More .
3. Tap **History** > **Clear browsing data**.
4. Make sure there's a check mark next to 'Cached Images and Files'.
5. Tap **Clear browsing data**.




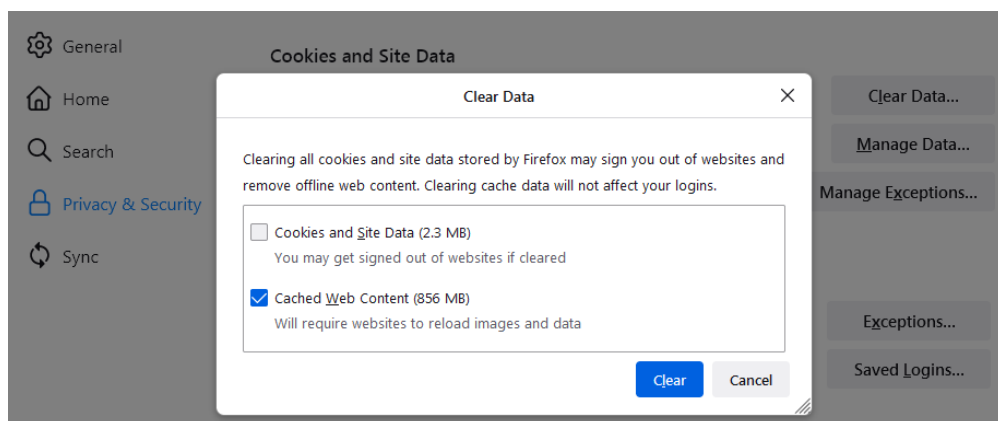
## Microsoft Edge

To clear your browser cache and cookies in Microsoft Edge, go to **Settings > Privacy > Clear browsing data** and select **Ctrl+Shift+Del**.

You can also type 'edge://settings/clearbrowserdata' in your address bar to access this function.

## Mozilla Firefox

1. Click the menu button  and select Settings.
2. Select the Privacy & Security panel.
3. In the **Cookies and Site Data** section, click **Clear Data...**



4. Remove the check mark in front of **Cookies and Site Data**.
5. With Cached Web Content check marked, click the **Clear** button.
6. Close the Settings page. Any changes you've made will automatically be saved.

## Safari (iPhone, iPad or iPod)

1. Go to Settings > Safari > Advanced > Website Data.
2. Tap Remove All Website Data.