

# Clearing your cache

When you use a browser, like Chrome, Firefox, Edge and Safari, it saves some information from websites in its cache. Clearing them fixes certain problems, like loading or formatting issues on sites.

## **Google Chrome**

## Computer

- 1. On your computer, open Chrome.
- 2. At the top right, click More <sup>1</sup>.
- 3. Click More tools > Clear browsing data.
- 4. At the top, choose a time range. To delete everything, select All time.
- 5. Next to 'Cached images and files', check the boxes.
- 6. Click Clear data.

### Android

- 1. On your Android phone or tablet, open the Chrome app  $\bigcirc$ .
- 2. At the top right, tap More :
- 3. Tap History > Clear browsing data.
- 4. At the top, choose a time range. To delete everything, select All time.
- 5. Next to 'Cached images and files', check the boxes.
- 6. Tap Clear data.

#### iPhone and iPad

- 1. On your iPhone or iPad, open the Chrome app  $\bigcirc$ .
- 2. At the bottom, tap More \*\*\*.
- 3. Tap History > Clear browsing data.
- 4. Make sure there's a check mark next to 'Cached Images and Files'.
- 5. Tap Clear browsing data.

## **Microsoft Edge**

To clear your browser cache and cookies in Microsoft Edge, go to **Settings > Privacy > Clear** browsing data and select **Ctrl+Shift+Del**.

You can also type 'edge://settings/clearbrowserdata' in your address bar to access this function.

#### **Mozilla Firefox**

- 1. Click the menu button  $\equiv$  and select Settings.
- 2. Select the Privacy & Security panel.
- 3. In the Cookies and Site Data section, click Clear Data...

छि General	Cookies and Site Data		
Home	Clear Data	×	C <u>l</u> ear Data
Q Search	Clearing all cookies and site data stored by Firefox may sign you out of websites and		<u>M</u> anage Data
A Privacy & Security	remove offline web content. Clearing cache data will not affect your logins.	Manage E <u>x</u> ceptions	
Sync	Cookies and Site Data (2.3 MB) You may get signed out of websites if cleared		
	Cached Web Content (856 MB)		
	Will require websites to reload images and data		E <u>x</u> ceptions
	Clear Ca	ncel	Saved <u>L</u> ogins

- 4. Remove the check mark in front of **Cookies and Site Data**.
- 5. With Cached Web Content check marked, click the **Clear** button.
- 6. Close the Settings page. Any changes you've made will automatically be saved.

### Safari (iPhone, iPad or iPod)

- 1. Go to Settings > Safari > Advanced > Website Data.
- 2. Tap Remove All Website Data.